

Resources/FEMA registration

Emergency

For emergencies, survivors in U.S. Virgin Islands should call 9-1-1.

For non-emergency information call VITEMA at:

St. Croix: (340) 773-2244

St. Thomas: (340) 774- 2244

St. John: (340) 776- 2244

Airport information

- Starting September 27th, to coordinate a Mercy Flight call the Department of Tourism (340) 713-6801 between 9am – 2pm.
- Saint Thomas Airport will begin limited commercial flights beginning the 28th of September.

Fiber-reinforced blue plastic sheeting (Tarps)

Operation Blue Roof is carried out by the U.S. Army Corps of Engineers (USACE) in partnership with the Federal Emergency Management Agency (FEMA) and the U.S. Virgin Islands government to provide homeowners affected by Hurricane Irma with fiber-reinforced blue plastic sheeting (tarps) to cover damaged roofs until permanent repairs can be made.

How to register

Register for FEMA assistance online at DisasterAssistance.gov, or call (800) 621-3362.

- o Those who use 711, Video Relay Service and other relay services may call (800) 621-3362.
- o Survivors who are deaf, hard of hearing or who have difficulty speaking and use a TTY, should call (800) 462-7585 directly.

Registration Requirements

Applicants must provide:

- Social Security number
- Address of the damaged home or apartment
- Description of the damage
- Information about insurance coverage
- A current telephone number
- A current mailing address
- Bank account and routing numbers (if requesting direct deposit of any financial assistance)

Daily Information Updates

- Governor will hold daily brief from 5PM-6PM
- Radio Stations: AM 1340 & FM 95.1



FEMA

Disaster Loans

The U.S. Small Business Administration (SBA) offers low-interest disaster loans to help homeowners and renters as well as businesses of all sizes and private non-profit organizations to cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations.

Contact U.S. Small Business Administration's Disaster Assistance Customer Service Center by:

- o Calling (800) 659-2955
- o Emailing disastercustomerservice@sba.gov
- o Visiting SBA's website at www.sba.gov/disaster
- o Deaf and hard-of-hearing individuals may call TTY (800) 877-8339

Mosquito Control

In response to concerns regarding mosquito control, the Department of Health's vector advises the use of insect repellants containing DEET, Picaridin or IR3535 on children over the age of 2 months. Lemon eucalyptus oil on children ages 3 and older may also be used. Baby bed nets are available through the Department of Health while supplies last and can be requested at (340) 712-6205.