



Sunny Isles Shopping Center,
Christiansted St. Croix, United States Virgin Islands 00823

October 4, 2016

To Whom it may concern,

We are in the process of executing a plan to remedy the issue of pest and rodents in the restaurant. As of August 30, 2016 Mr. Anthony Joseph, Terminix and Real Tech Exterminating made the necessary repairs:

1. Patch the roof and all exterior holes to the building
2. Thoroughly cleaning the store nightly
3. Terminix visits and inspects the store twice a month
4. Real Tech was contracted to remove rodents from the restaurant
5. Remove and replace ceiling tiles that has been damaged

The following steps will be taken:

1. Clean and sanitize the prep stations, the walk-in cooler and the storage areas
2. Sanitize the sandwich stations, the front register and Pick-Up Window areas
3. Setting traps, fix & plug holes, in the interior and exterior of building
4. Make provisions to climb up in the ceiling to set traps
5. Crew will have a program for regular deep cleanings
6. Real Tech Exterminator will be on call to visit the store
7. Terminix will remain in store bi-weekly
8. Remove and replace ceiling tiles that has been damaged

If you have any questions or concerns, please feel free to contact our office at 340-778-5999, thank you.

Sincerely,

Paul D. Lockhart Jr, Co-Manager