
ANNUAL REVIEW

Summer 2015 - Spring 2016

viNGN

Virgin Islands
Next Generation Network

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Overview

viNGN's Annual Review is a comprehensive timeline of company activities throughout the preceding year.

Our efforts are to maintain healthy employee and community relations, renew company presence in the Virgin Islands, advertise and encourage involvement in community initiatives, provide ample media coverage of viNGN CEO and leaders, and position viNGN as a global brand.

viNGN
at a
Glance

**viNGN provides
world class open
access, high speed,
all-fiber optic
broadband
connectivity.**

Our mission is to supply 100% fiber optic broadband services to the U.S. Virgin Islands, the Caribbean, and the world via local, regional, and international partnerships. We educate Virgin Islanders in information technologies and foster the creation of a sustainable technology workforce.

With speeds up to 10Gbps, viNGN has made the Virgin Islands the only fully interconnected jurisdiction of all the 56 states and territories, leading the V.I. into the Technological Revolution.

Awards

VI Best of Winner 2016 in the following categories



Best E-Commerce
Training/Computer Training



Best Online Education



IT & Network Operations

IT & Network Operations

Our primary objective of this quarter was to increase subscriber reach, improve efficiency in daily business processes, and establish wireless backhaul connections to high volume tower sites. We were able to successfully add approximately 20 new customer sites since January 2016. This signifies that we have been consistent in our ability to achieve strong and steady growth to business enterprises in the VI.

The addition of new network management, CRM and electronic signature software has allowed us to significantly save costs, reduce errors and accelerate processed, respectively. We have also made progress in the area of wireless backhaul despite the prominent tower tenants being sidelined by complexities of the ongoing merger.

UPDATES

INTERNAL OPERATIONS

viNGN completed implementation of unification of phone system. Both offices now directly connected and all staff calls act as a single office. Single phone number for the entire company allows reduction of redundant phones lines.

viNGN implemented electronic signature software, RightSignature, resulting in faster execution of document signatures and completion.

viNGN deployed Ubersmith, a new customer relationship management software. Ubersmith consolidates many features like invoicing, help desk, ticketing, customer portal and improved key performance indicator (KPI) reporting.

viNGN deployed PRTG, a network management software to replace our previous software, WhatsUpGold. PRTG is a more robust software solution providing increased functionality, less resource consumption and lower cost of operation.

Solicitations Posted

Network Hardware, Generator Maintenance, HVAC, Diesel Refueling

PROJECTS

2016 Newly Connected Customers

- TOPA Insurance
- East End Plaza
- 13D Research
- Point Pleasant Resort
- STJ Marketplace Bldg
- Starfish Market
- King's Alley Hotel
- Frongillio Hair Salon
- Hercare Inc.
- Island Projects STT & STJ
- Acute Alternative Medical
- Princess Plaza
- Boys & Girls Club
- VITEMA
- Cane Bay Partners
- Dudley, Rich & Davis
- Little St. James Island

➤ **Christiansted Area Buildout** - Complete

➤ **Sunny Isle Area Buildout** - Complete

➤ **Havensight Project** - Faced some challenges with waivers and WAPA coordination underway

➤ **American Yacht Harbor (Red Hook)** - Accessing this facility will mean that viNGN is in EVERY building complex in Red Hook

Bureau of Information Technology

- Weekly meetings held with BIT in order to help facilitate the Government connection project
- Sites transferred to BIT to date: BIT Offices, Office of the Governor, and Bureau of Corrections
- Pending order requests submitted for: Office of Lt. Governor, Department of Agriculture, Department of Public Works (Awaiting signed quotes)

Upcoming Tasks and Projects

- STX East Buildout
- Frenchtown Area STT deployment
- Introduce customers to portal
- Data services
- DDoS Mitigation
- FTTH

BIT REQUESTS

BIT REQUESTS

BIT		
BIT Nisky Center	1 Gb	Connected
BIT Castle Coakley	1 Gb	Connected
BIT Metro E	1Gb Metro E	Connected
BIT Alva Swann	100 Mbps Metro E	Connected
BOC		
BOC AVA Sub Base	100 Mbps Metro E	Connected
BOC Criminal Justice Complex	100 Mbps Metro E	Connected
BOC Franklin BLDG	100 Mbps Metro E	Connected
BOC Golden Grove	100 Mbps Metro E	Connected
GOV'T HOUSE		
Gov't House STT	1 Gb Metro E	Connected
Gov't House STJ	1 Gb Metro E	Connected
Gov't House STX Christiansted	1 Gb Metro E	Connected
Gov't House Frederiksted	1 Gb Metro E	Connected
DPNR		
DPNR Mars Hill	300 Mbps Metro E	Not Connected
DPNR Airport STT	300 Mbps Metro E	Not Connected
VITEMA		
VITEMA Christiansted	100 Mbps	Not Connected
VITEMA Clifton Hill	100 Mbps	Not Connected
VITEMA Cruz Bay	100 Mbps	Not Connected
VITEMA Metro E	100 Mbps	Not Connected
VITEMA Nisky	100 Mbps	Not Connected

BIT REQUESTS cont.

DPP		
DPP Estate Richmond STX	100 Mbps Metro E	Not Connected
DPP Subbase STT	200 Mbps Metro E	Not Connected
LGO		
LGO Estate Thomas	400 Mbps	Not Connected
LGO Frederiksted	100 Mbps	Not Connected
LGO Gov't House STX	100 Mbps	Not Connected
LGO Juan Luis Hospital	100 Mbps	Not Connected
LGO King St.	200 Mbps	Not Connected
LGO Kongens Gade	100 Mbps	Not Connected
LGO Metro E	100 Mbps Metro E	Not Connected
LGO Nisky Center	200 Mbps	Not Connected
LGO RLS Hospital	100 Mbps	Not Connected
LGO STJ	100 Mbps	Not Connected
LGO Sunny Isle	100 Mbps	Not Connected
DPW		
DPW Subbase	200 Mbps Metro E	Not Connected
DPW Anna's Hope	200 Mbps Metro E	Not Connected
DPW Sussanaberg	100 Mbps Metro E	Not Connected
DPW Subbase	1 GB	Not Connected

BIT REQUESTS cont.

DHS		
DHS Adrian Center	100 Mbps Metro E	Not Connected
DHS Anna's Hope Head Start	100 Mbps Metro E	Not Connected
DHS Estate Diamond	100 Mbps Metro E	Not Connected
DHS Golden Rock	400 Mbps Metro E	Not Connected
DHS Intervention	100 Mbps Metro E	Not Connected
DHS King's Hill	100 Mbps Metro E	Not Connected
DHS Knude Hansen	100 Mbps Metro E	Not Connected
DHS Lucinda Millan	100 Mbps Metro E	Not Connected
DHS Mars Hill	600 Mbps Metro E	Not Connected
DHS Queen Louise	100 Mbps Metro E	Not Connected
DHS Sugar Estate	100 Mbps Metro E	Not Connected
DHS YRC(Main)	100 Mbps Metro E	Not Connected
AGR		
AGR Carolina STJ	100 Mbps Metro E	Not Connected
AGR Dorothea STT	100 Mbps Metro E	Not Connected
AGR Love STX	300 Mbps Metro E	Not Connected

Media

Multimedia

February 2016

viNGN Imagine Campaign Radio Spots

Feb. 2016 – March 2016

Featured in Publications

11/20/2015 The Virgin Islands Daily News E-Edition - Virgin Islands Daily - Women Today - 18 Nov 2015 - Page #18

18 **WomenToday of St. Thomas** 2015-2016 – The Virgin Islands Daily News

From inner-city upbringing to CEO, Dr. Tonjia Coverdale reflects the heart and soul of the corporation she represents

Access to knowledge is essential to the positive growth of any community. Here in the territory, providing that access is precisely the focus of the Virgin Islands Next Generation Network.

The mission of viNGN is to provide world-class, open access, high-speed, 100-percent fiber optic broadband services to the U.S. Virgin Islands, the Caribbean, and the world via local, regional, and international partnerships and serve as an example of broadband best practices within the United States, with a focus on and commitment to the continued broadband infrastructure, economic, and community development of the U.S. Virgin Islands.

Established in 2010 as a public corporation, viNGN is a wholly owned subsidiary of the Virgin Islands Public Finance Authority. At the helm of this thriving operation is Dr. Tonjia Coverdale. Energetic, enthusiastic, and exuberant, Dr. Tonjia Coverdale has an unyielding passion for the advancement of information technologies and a dedicated commitment to the establishment of a culturally diverse technology workforce throughout the U.S. Virgin Islands and beyond.

With three degrees in Information Systems – B.S., M.B.A., and Ph.D. – along with 18 years as an IT professional, 14 years as a University professor, as well as entrepreneurial e-Commerce experience as the principal of an online apparel boutique with an international presence, Dr. Coverdale has cultivated her unique perspective of the IT field through the combination of academic theories, applied research, industry practices, entrepreneurial insight, and strategic focus.

A first generation college student, Dr. Coverdale earned a full academic scholarship to attend Morgan State University in Baltimore, Maryland, where she fell in love with information technology when she used a computer for the very first time during her sophomore year coursework.

Dr. Coverdale became a member of the first cohort for the Ph.D. in Business Administration program at Morgan State University and reached her lifelong dream of becoming a University professor, launching her career at Delaware State University in Dover, Delaware.

She received her Ph.D. in Information Science and Systems, becoming the first African-American woman to receive an Information Systems Ph.D. from any of the 106 Historically Black Colleges and Universities in the United States. Dr. Coverdale continued her University career at the University of the Virgin Islands, where she is wholeheartedly committed to the personal, professional, and economic success of her students.

She is principal author of a new Bachelor of Business Administration in Information Systems and Technology degree program at the University of the Virgin Islands and envisions St. Croix and the U.S. Virgin Islands as a world-class technology destination.

Said Dr. Coverdale, "I was born with an academic gift and worked hard to liberate myself from the inner city." The proud mother of a ten-year-old son and seven-year-old daughter, the doctor emphasizes the importance of maintaining a healthy balance between work and family life. "Family is number one," she emphasized.

She shared that it is vital to take care of yourself in order to succeed. In addition to traditional yoga, she also practices aerial yoga and meditation. She added with a thoughtful smile, "I have an app that reminds me to meditate."

viNGN believes in investing in the people of the Virgin Islands through the implementation of community technology education initiatives and through the development of a sustainable technology workforce with the creation of a K-16 pipeline designed to encourage technology and economic access, stimulate the economy through the redistribution of wealth within the territory, and minimize external flow.

For additional information, go to www.vingn.com.

Today I have the honor and privilege of leading the Virgin Islands into our new technology economy — our Next Generation — as the President / CEO of the Virgin Islands Next Generation Network, viNGN, and I am simply amazed by the power of God.
— Dr. Tonjia Coverdale



October 19, 2015

VI Daily News
Women Today

BUSINESS view

DECEMBER 2015

Caribbean



Connecting
USVI to the
world

The Government
of the USVI
Governor pledges
greater efficiency

Puerto Rico
Moving in the Right Direction.

www.BusinessViewCaribbean.com

Dr. Tonjia Coverdale
Editor, President and CEO

December 2015

Business View Caribbean Magazine
Dr. Coverdale / viNGN Cover Feature

2015 Press Releases

Virgin Islands Daily News:

August 10, 2015 - Subsea Cable

viNGN was pleased to announce the completion of the first 100% Fiber Optic Network, positioning the Virgin Islands to be #1 leader in broadband technology. Members of the community and press were invited to be a part of this historic moment by clipping the ship and lastly get a tour of the IT Intrepid which inter-connected our island and finalized the subsea cable project.

Avis:

September 5, 2015 - IT Academy Showcase

During our Press Event in August, we were happy to announce our partnerships which included St. Joseph's High school on St. Croix. In this event, their first ever IT Academy was showcased which will prepare all young Virgin Islanders interested in a career in Technology.

VI Consortium:

August 1, 2015 - Clip The Ship

<http://viconsortium.com/featured/international-telecoms-ship-to-begin-laying-of-vingns-submarine-fiber-optic-cable/>

viNGN announced a "monumental moment of technology and its transformational power" in the Virgin Islands, as submarine cable specialists will begin the laying of submarine fiber optic cable that expanded the interconnection of the territory. Our "Clip the Ship" Campaign was launched and community member participated by sharing their clip of the ship that changed that position of the VI in technology for the first time in history.

September 3, 2015 - STEAM Academy

<http://viconsortium.com/business/uvi-vingn-and-doe-partner-to-create-steam-academy/>

After viNGN's Press Event announcements on August 24th, another partnership that resonated was the STEAM (Science, Technology, Engineering, Arts, and Mathematics) Academy that will be launched with contributions from viNGN, UVI, and DOE.

September 9, 2015 - St. Joseph High School Partnership

<http://viconsortium.com/featured/st-joseph-high-school-opens-first-information-technology-academy-on-st-croix/>

Due to this partnership, for the first time in the territory, high school students will be given the opportunity to enroll in an I.T. academy that boasts top learning tools – Cisco's networking academy curriculum.

September 10, 2015 - St. Croix will be the Silicon Valley of the Caribbean

<http://viconsortium.com/business/vingn-ceo-st-croix-will-be-silicon-valley-of-the-caribbean/>

As a result of the completion of viNGN 100% fiber optic network, the virgin Islands is not only in a leading position in technology but St. Croix is also on the way to the technology hub of the Caribbean.

2015 Press Releases cont.

October 6, 2015 - viNGN Welcomes Interns

<http://viconsortium.com/technology/vingn-welcomes-first-information-system-and-technologies-interns/>

The Virgin Islands Next Generation (viNGN) welcomed its first cohort of the University of the Virgin Islands' (UVI) Bachelor of Business Administration-Information System and Technology (BBA-IST) students and viNGN interns Darcia Wilkinson, Shakaja Mercer, Vendel Williams, Adeto Garnette Jr., Jovonn Industrious, and Dave Schjang.

October 16, 2015 - Hour of Code

<http://viconsortium.com/technology/uvis-innovation-design-and-entrepreneurship-members-and-vingn-interns-host-hour-of-code/>

In effort to spike children's interest and get them to explore all the possibilities in "coding," University of the Virgin Islands Innovation Design and Entrepreneurship Association (UVIdea) members and viNGN Interns Shakaja Mercer and Dave Schjang led young residents here in an introduction to programming, the Hour of Code.

VI Source (STT)

June 25, 2015 - Government Internet Price Falling

<http://stthomassource.com/content/news/local-news/2015/06/25/government-internet-price-falling-speed-increasing>

viNGN's network has made it possible for bandwidth speeds to increase and causing other government fees/expenses to decrease.

July 27, 2015 - viNGN and Seaborne Seaplane Partnership

<http://stthomassource.com/content/news/local-news/2015/07/27/seaborne-and-vingn-partnership-brings-free-wifi-sea-terminals>

Due to a partnership between the airline and the Virgin Islands Next Generation Network Free Wifi is now available at SeaPlane Terminals. The service is available at viNGN's hotspot locations at seaplane terminals on St. Thomas and St. Croix. To access the service, select the "viNGN_Hotspot" network on computers and mobile devices.

September 4, 2015 - STEAM Academy Announcement/ UVI Partnership

<http://stthomassource.com/content/news/local-news/2015/09/04/uvi-vingn-and-education-partner-create-steam-academy>

The University of the Virgin Islands, Virgin Islands Next Generation Network and the V.I. Department of Education announced a partnership Thursday to establish a STEAM (Science, Technology, Engineering, Arts and Mathematics) Academy that planners say will guarantee the students a job in a high tech field.

2015 Press Releases cont.

October 5, 2015 - Women's Empowerment Month

<http://stthomassource.com/content/news/local-government/2015/10/06/vingn-october-women-s-empowerment-month>

viNGN declared October to be "Women's Empowerment Month" due it being the commemorative month of Breast Cancer awareness, and three very significant appearances scheduled for Dr. Coverdale. Each conference was for either women or girls and created to empower. Social media was also used for outreach, where each day represented a different theme to educate women on health, life, education, careers, relationships, etc.

October 24, 2015 - PCC Launch

<http://stthomassource.com/content/news/local-government/2015/10/24/st-andrews-launches-vingn-public-computer-center-event>

Dozens of residents passed through the Virgin Islands Next Generation Network (viNGN) Public Computer Center (PCC), hosted by the St. Andrew's Episcopal Church in Sugar Estate, to learn about the Hour of Code, protecting children on the Internet, free digital literacy programs, volunteer opportunities, Women's Empowerment Month and the Absolute Beginners Computer Lab.

November 13, 2015 - Interns Host Hour Of Code

<http://stthomassource.com/content/community/schools/2015/11/13/uvidea-members-vingn-interns-host-hour-code-public-computer-cen>

viNGN's first group of interns host "hour of code" program at our public computer centers in Kerwin Terrace, bringing a breath of fresh air and hope to the children/families who participated. The plan is to bridge the digital divide between different age groups and provide opportunities for every Virgin Islander.

(STX)

July 27, 2015 - viNGN and Seaborne Seaplane

<http://stcroixsource.com/content/news/local-news/2015/07/27/seaborne-and-vingn-partnership-brings-free-wifi-sea-terminals>

viNGN and Seaborne announced a partnership that will make free Wi-Fi accessible via viNGN's "hotspot, bringing sun, sand, sea, and now speed, to both seaplane terminals (St. Thomas and St. Croix) for seaplane passengers.

UVI.EDU

September 3, 2015- http://uvi.edu/news/articles/2015/15_113_steam.aspx

UVI announced the STEAM Academy partnership with the Department of Education and viNGN. The academy, which is being designed to encourage technology and economic access, is a territory-wide initiative for students in kindergarten through 12th grade.

Partnerships



Seaborne Airlines Seaplane

Free Wifi is now available at SeaPlane Terminals.



St. Joseph Academy

viNGN sponsored the first cohort, which will receive seven IT certifications prior to graduation and will provide jobs to the top three graduates..



UVI/ Department of Education

A STEAM (Science, Technology, Engineering, Arts, and Mathematics) Academy will be launched in partnership between viNGN, UVI, and DOE.



Company Initiatives **and Appearances**

MAY 31
-JUN 6

UVI SBDC Small Business Week on St. Croix and St. Thomas

Guest Speaker: Dr. Tonjia Coverdale



JUN
3

Antilles Rocket Launch

viNGN attended the Antilles School rocket launch where CEO Dr. Tonjia Coverdale took time to speak to students.



JUL
29

Investors Forum

Frenchman's Reef, St. Thomas
Guest Speaker: Dr. Tonjia Coverdale



AUG
8

viNGN Boards IT Intrepid

Employees took a tour of the International telecom ship IT Intrepid in preparation of the Sub-Sea Cable Press Event

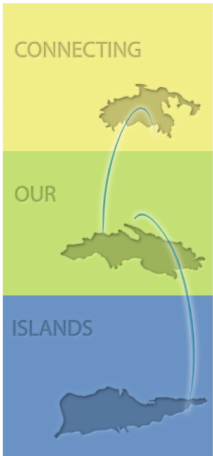


AUG
21

Sub- Sea Cable Press Event

ST. Thomas Waterfront

Company and partnership updates



SAVE
the date
AUGUST 21st 2015
10 a.m.

Join the Virgin Islands Next Generation Network for a press event and celebration of the USVI upgrading into the Next Generation of Technology in our territory.

**WATERFRONT, CHARLOTTE AMALIE
ST. THOMAS, USVI**

viNGN

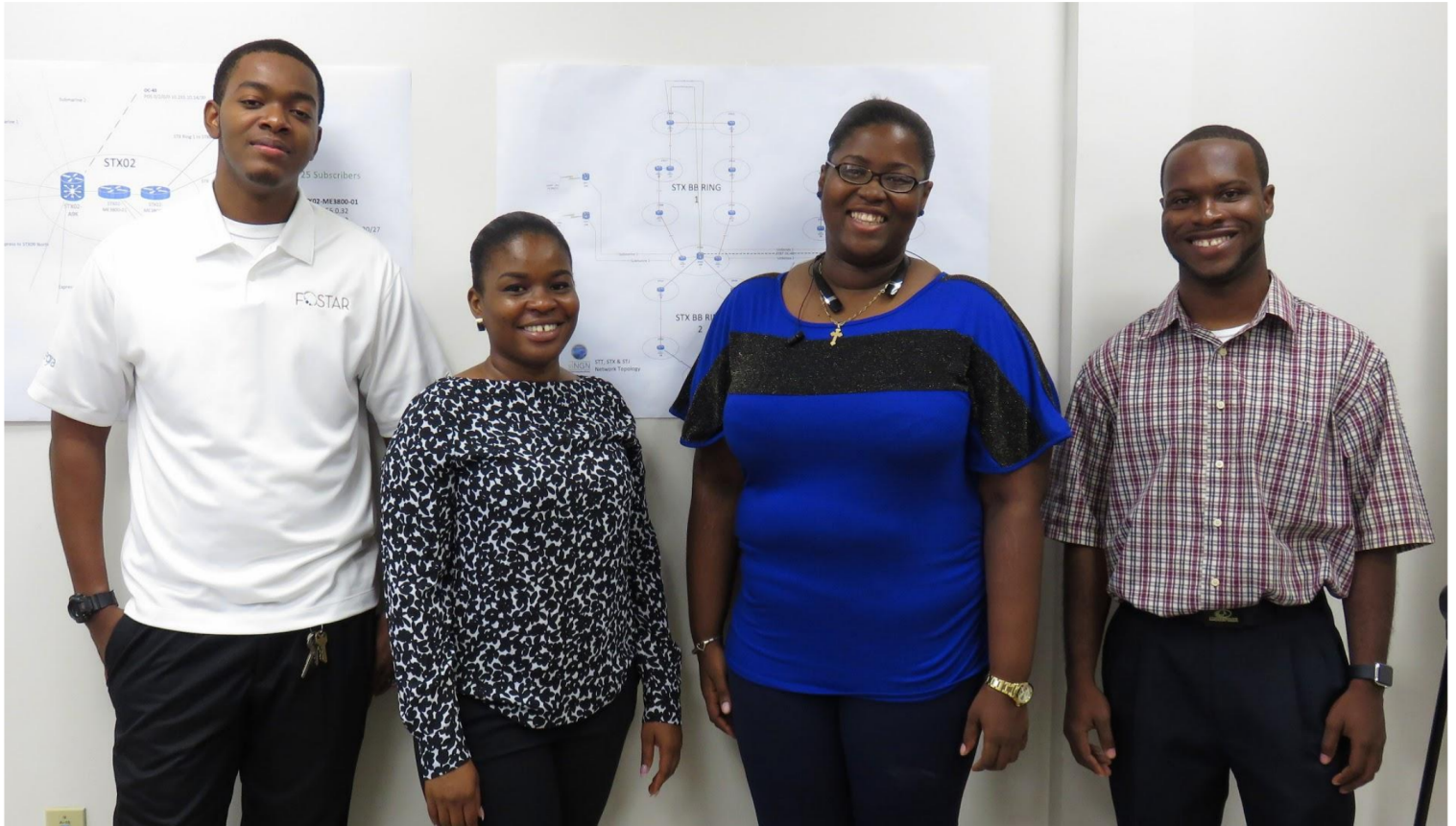
VIRGIN ISLANDS NEXT GENERATION NETWORK



OCT
6

viNGN Welcomes IT Interns

Students will be receiving real-world experience with viNGN for Fall 2015 and Spring 2016 semesters as part of their curriculum to prepare them for their May 2016 graduation.



OCT

Women's Empowerment Month

viNGN hosted a "Wear Pink Day" in support of Breast Cancer Awareness and Women. We participated in the 17th Annual Breast Cancer Awareness Two Mile Walk or Run.

viNGN also held a Mammogram Registration Drive encouraging women to get their mammograms done regularly.



viNGN Dr. Tonjia S. Coverdale
PRESIDENT & CEO

Celebrates October as 

WOMEN'S
EMPOWERMENT MONTH!

Join viNGN and Dr. Coverdale as she honors all women, girls, and cancer warriors with appearances as keynote and guest speaker at events throughout October 2015.

Please Follow Us
for updates and event information.



**WALKS FOR
BREAST CANCER
AWARENESS**

ST. THOMAS, VI



OCT
29-30

viNGN Women's Empowerment Month

Dr. Tonjia Coverdale spoke about the goals of viNGN in changing the community and how women could empower themselves with knowledge and raising their digital literacy as part of what viNGN called Women's Empowerment Month (October 2015).

October 29th - NEFF Conference hosted by Lady Leaders LLC at the Benny and Martha Benjamin Conference Center, Juan F. Luis Hospital



October 30th - "I Got this!" hosted by Women Striving for Success, Inc. at Marriott Frenchman's Reef & Morning Star Marriott Beach Resort



Guest speaker, Dr. Tonjia Coverdale, explained how social media can be used to improve your business promotion and image.

DEC
3

Career Expo Day

viNGN discussed technology careers with students of the Addelita Cancryn Junior High School



DEC
25

Holiday Care Packages

viNGN Staffers deliver care packages on St. Thomas and St. Croix



DEC
25

Holiday Giveaway

Winner of social media contest received a free iPad Pro.



The poster features a light gray background with subtle snowflake patterns. At the top left, a green arrow points right, containing the text 'DEC 25'. In the top right corner is the 'viNGN' logo. The main title 'Fan & Follower Holiday Giveaway' is written in large, bold, red letters. Below the title is a white iPad Pro with a red bow tied around its top right corner. The iPad screen displays various app icons. To the left of the iPad, there are three numbered steps in green speech bubbles: '1 Like and Share this Photo' with Facebook and Instagram icons, '2 Use hashtags' with the hashtags '#viNextGen' and '#viNGNgiveaway', and '3 Follow Us!' with the handle '@viNextGen'. A red circular seal with a scalloped edge is positioned above the steps, containing the text 'YOU CAN WIN AN iPad Pro! 32GB'. Decorative Christmas ornaments hang from the top.

YOU CAN WIN AN iPad Pro! 32GB

HOW TO WIN!

- 1 Like and Share this Photo
 
- 2 Use hashtags
#viNextGen
#viNGNgiveaway
- 3 Follow Us!
@viNextGen

Winner will be announced December 28th 2015



This poster is similar to the one above but features a different layout. The 'viNGN' logo is in the top left. The title 'Fan & Follower Holiday Giveaway' is in the top center. A white iPad Pro with a red bow is shown, displaying a 'New Note' app screen with the text 'TO ENTER Please follow numbered rules below.' To the right of the iPad is a red circular seal with a scalloped edge that says 'YOU CAN WIN AN iPad Pro! 32GB'. Decorative Christmas ornaments are on the right side.

viNGN Fan & Follower Holiday Giveaway

TO ENTER
Please follow numbered rules below.

YOU CAN WIN AN iPad Pro! 32GB

JAN
27

RotarACT Free Training

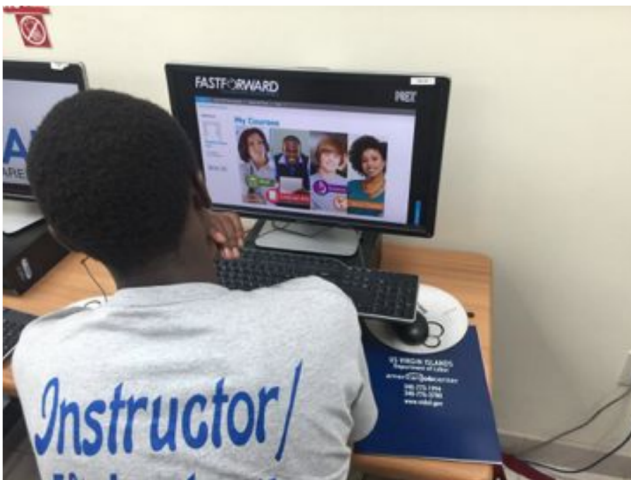
viNGN met Rotary Club of St. Thomas II RotarACT members to share free training, our call for PCC volunteers, and the technological career path through local professional certification, the University of the Virgin Islands, and cultivated via the USVI STEAM Academy (VI Source).



FEB
1

GED FAST Forward program

At the V.I. Department of Labor on St. Thomas, 17 clients participated in orientation for the GED FAST Forward program, part of the “VI Workforce System GED Prep Connect” initiative. viNGN is providing volunteer support for those who need computer and program assistance, and we wish all participants the best as they embark on this life transformation – obtaining the General Equivalency Diploma! (photos: Virgin Islands Department of Labor)



FEB
13-15

St. Croix Agrifest

Estate Lower Love Agricultural Fair Grounds

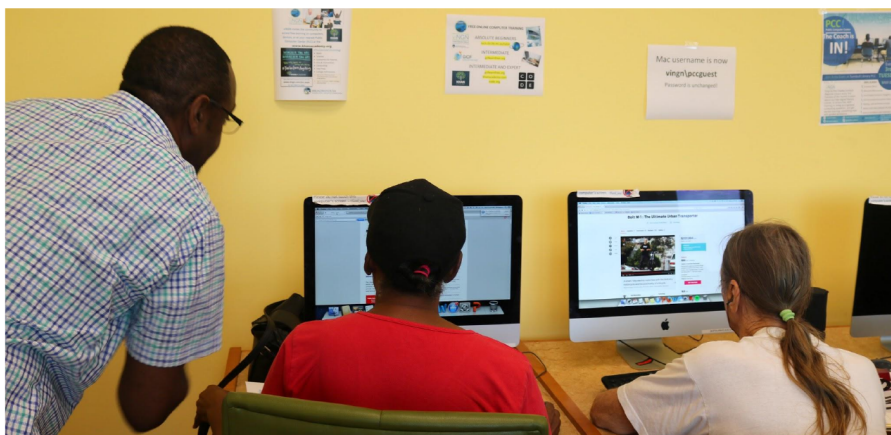
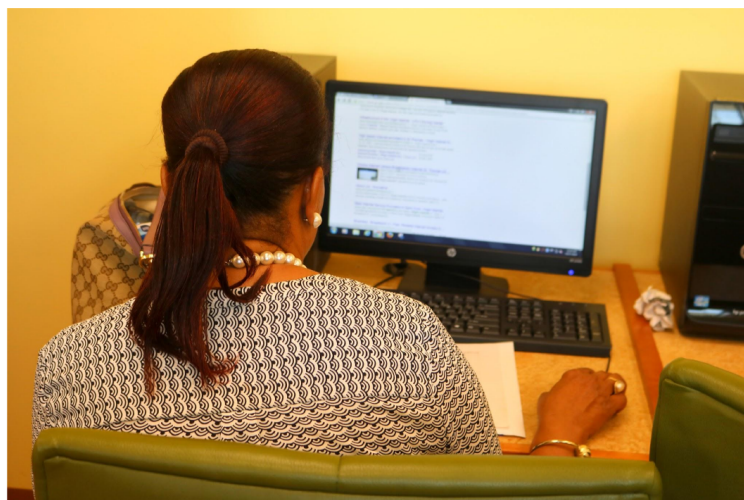


FEB
17

Digital Learning Day

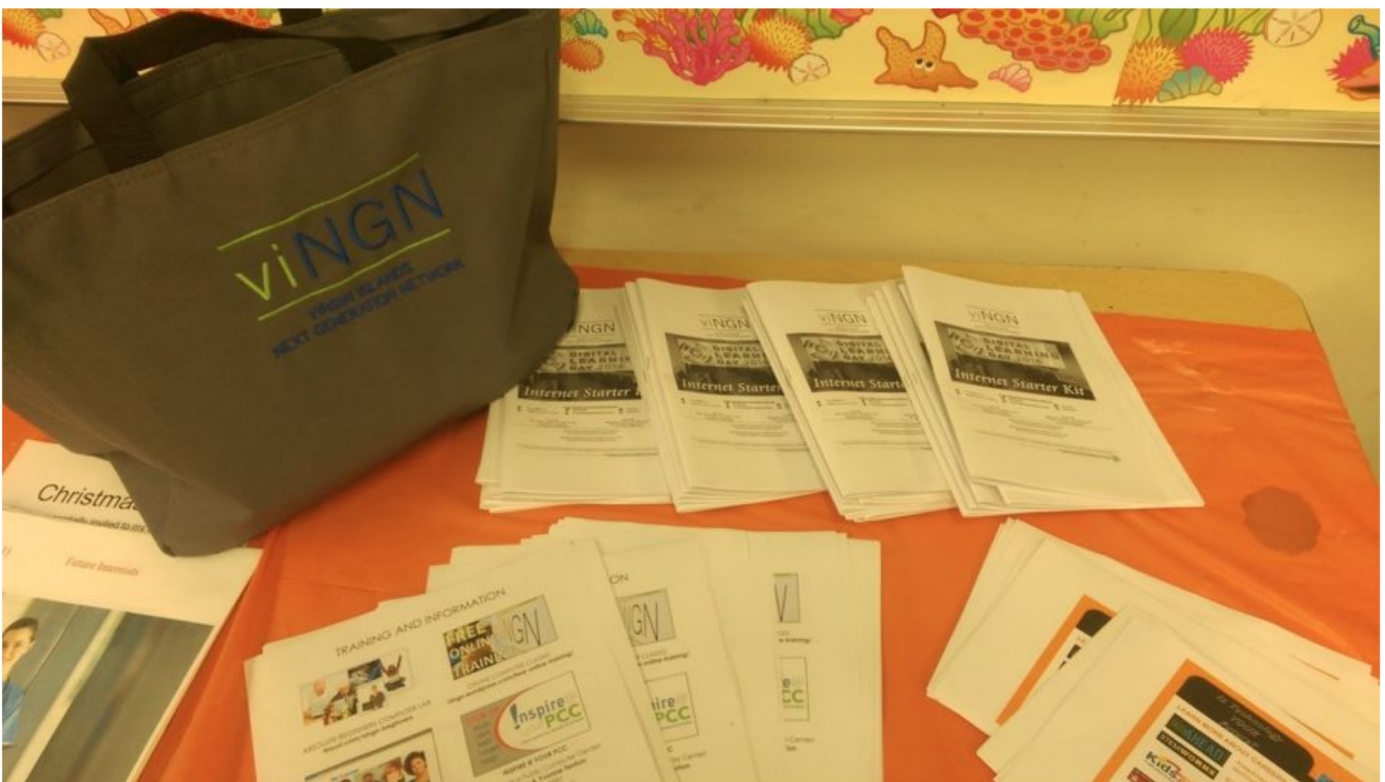
An Internet Starter Kit at Turnbull Regional Library
26 certificates issued:

Internet 101, Email 101, Internet Safety, Web sites & Blogs, Social Media.



FEB
18

viNGN and Rotary InterACT Group @ Cancryn Addelita Cancryn JHS - Tech Thursdays, exploring Tech Careers, free training and volunteer opportunities at PCCs . Coordinators: Rotary Club St. Thomas II InterACT



MAR
2 & 3

AZ Academy St. Croix Career Exploration

Career Exploration Week Presentation + Shadow
Interns. Dr. Coverdale gave 2 tech career workshops,
OSP Team allowed students to shadow them
Coordinator: Kishma Williams, AZ Academy



Public Computer Center (PCC) Events



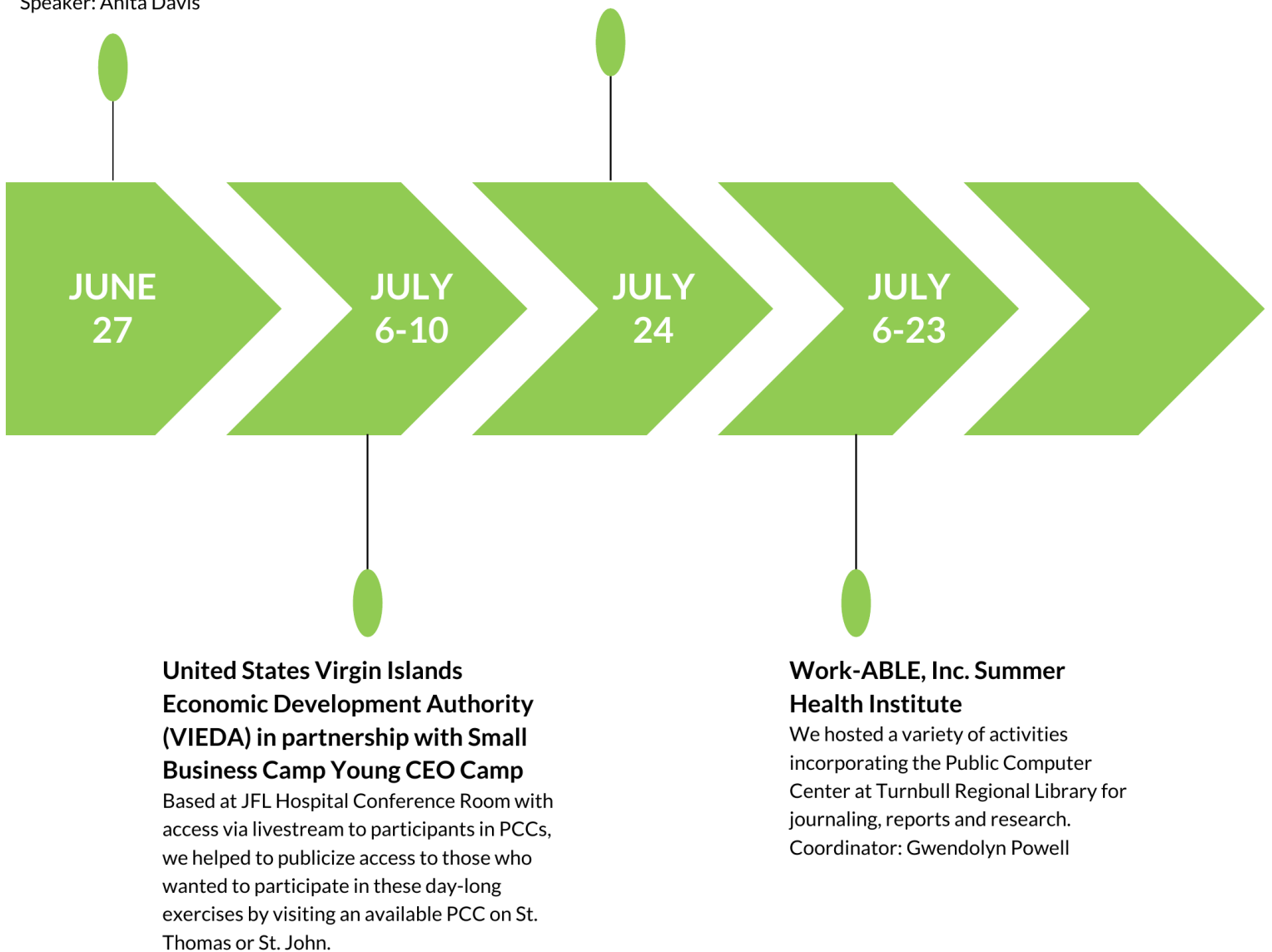
Bovoni PCC hosts the Teens Keeping It Clean Summer Youth Employment Beautification Program

Members worked on journals in preparation for their camp's closing ceremony. They shared impressions of all work completed and material learned over the summer.



Presentation to Friends of St. Thomas Public Libraries

Overview of viNGN initiatives, PCCs and call for volunteers.
Speaker: Anita Davis



Internet Safety for Children

The informational session was held by viNGN at the 5th Annual Parent Conference hosted by the USVI Department of Education Office of the Insular Superintendent at Marriott Frenchman's Reef. Theme reminded attendees that greater access comes greater responsibility.



SEPT
6

SEPT
30

OCT
13

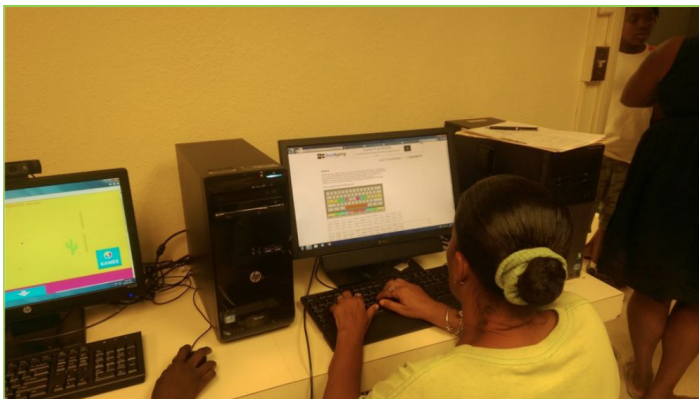
Rotary Club STT & Bovoni PCC After School Hours

Members of the Rotary Club of St. Thomas East welcomed Bovoni Estate Apartments residents to the community's Public Computer Center to inaugurate after school hours on Wednesdays and Fridays from 2-4:30pm. Rotarians Greg Miller and Tom Gardner were joined by viNGN's Anita Davis and Yvonne Fenton, and VI Housing Authority Community Services Specialist Tethler Blackman-Mills to assist children and adults with accessing free training, completing school assignments, and answered inquiries about volunteer opportunities at the PCC.

Home Networking and Computer File Systems for Seniors

Two courses were held on alternating morning and afternoon sessions.

Location: St. Patrick's PCC Instructor: Bill Boyd
Sponsor: Clean Sweep Frederiksted



Hosted by the St. Andrew's Episcopal Church in Sugar Estate to learn about the Hour of Code, protecting children on the internet, free digital literacy programs and volunteer opportunities. Some attendees completed 20 exercises to earn certificates in the Hour of Code (hosted by Code.org), a free introduction to basic principles of computer and application programming. The purpose of the event was to applaud the staff of the St. Andrew's PCC for their consistency and initiative while showcasing the potential of 33 PCCs in helping to bridge the Digital Divide across the territory.



OCT 22

OCT
30

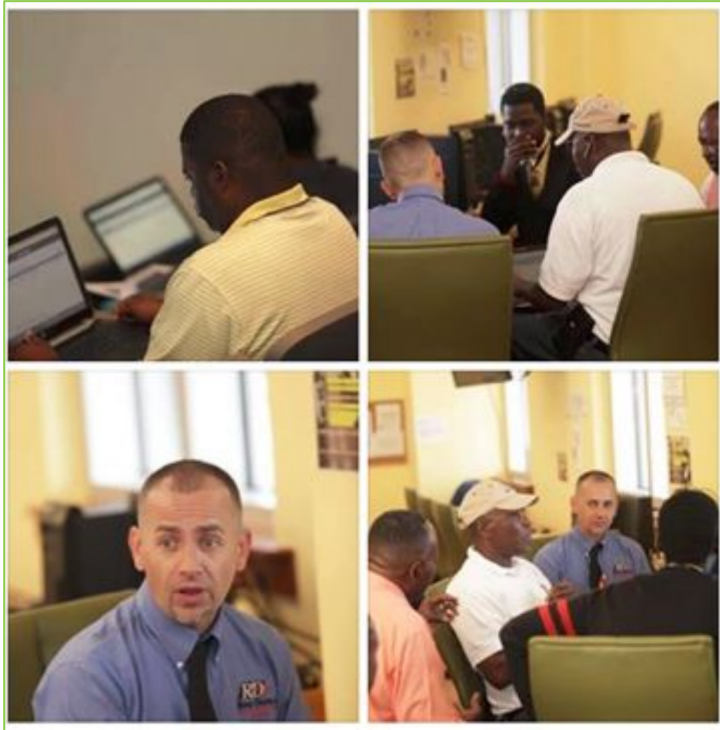


Members of Rotary Club of St. Thomas East were a hugging, smiling force for good as they officially welcomed Estate Bovoni residents to the grand opening of the community's Public Computer Center (PCC) at 2pm on Friday Oct. 30. The center is a joint effort of the Virgin Islands Next Generation Network (viNGN) and the Virgin Islands Housing Authority (VIHA).



USVI Bureau of Internal Revenue Excise Tax Portal Launch

The USVI Bureau of Internal Revenue launched its new Excise Tax Portal web site and provided a preview and walk-through at the Charles W. Turnbull Regional Library, utilizing both its auditorium and the viNGN Public Computer Center.. A similar function took place on St. Croix Nov. 4 at the Department of Labor PCC at Sion Farm. New features have been added to the Excise Tax Portal, with customer feedback providing many suggestions to improve functionality and ease of use. Photos courtesy of Jonathan Tucker, USVI BIR



NOV
3-4





viNGN Interns Host Hour Of Code

University of the Virgin Islands Innovation Design and Entrepreneurship Association (UVIdea) members and viNGN Interns Shakaja Mercer and Dave Schjang led young residents in an introduction to programming, the Hour of Code, on Tuesday Nov. 10, 2015 with an additional session scheduled for Nov 17. (3-4:30PM) at the viNGN Public Computer Center located on the grounds of the Michael J. Kirwan Terrace community.

Assistance Day at Sprauve Library PCC

Patrons to received general assistance with tasks at the PCC/coaching day (Instructor: Pamela Finley)



Kahoot for Teachers

Program training for educators was held at Sprauve Library PCC on St. John (Instructor: Pamela Finley)

Build!

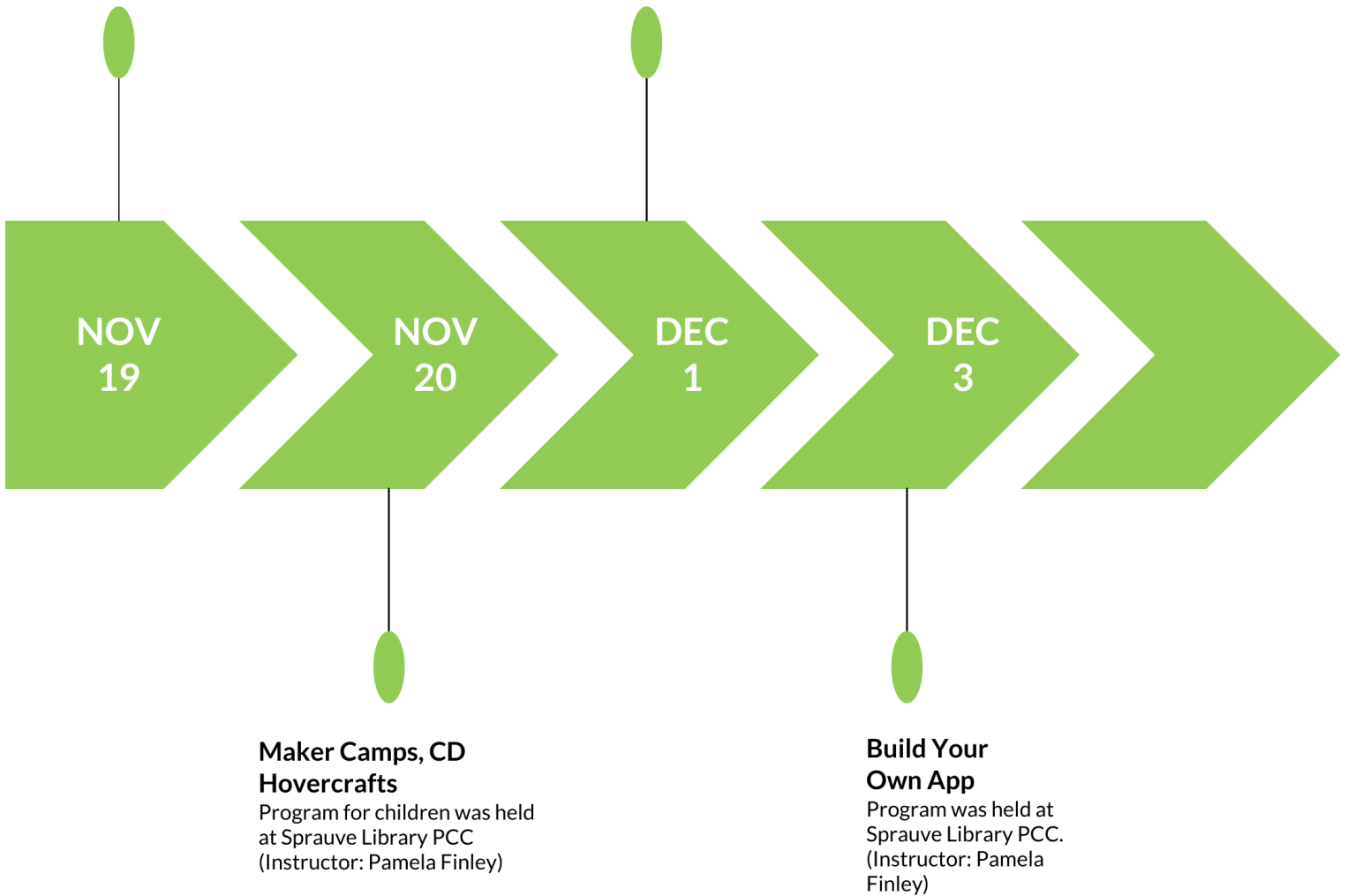
Lego Virtual Site was held at Sprauve Library PCC (Instructor: Pamela Finley)

PowerPoint Workshop

Program lesson was held at
Sprauve Library PCC
(Instructor: Pamela Finley)

Windows Movie Maker Workshop

Program lesson was held at
Sprauve Library PCC
(Instructor:
Pamela Finley)



Technology Careers

viNGN discussed technology careers with students of the Addelita Cancryn Junior High School.

Using Tinyurl.com Workshop

Program was held at Sprauve Library PCC (Instructor: Pamela Finley)

Using Good Reads

Workshop was held at at Sprauve Library PCC (Instructor: Pamela Finley)

DEC
3

DEC
8

DEC
10

DEC
11

DEC
15

Assistance Day

Program was held at Sprauve Library PCC. (Instructor: Pamela Finley)

Hour of Code

viNGN facilitated an introduction to computer programming in worldwide event hosted by Code.org in honor of Computer Science Education Week (Dec. 7-13 2015). We concurrently held events on Friday, December 11, 2015 from 3:30pm-4:45pm Held on St. Croix at VI Dept. of Labor PCC Held on St. Thomas at Turnbull Library PCC
Coordinator: Alexis George
Sponsor: Genius Lab VI

Computer Science Education Week Hour of Code

For the third year in a row, viNGN has participated in the Computer Science Education Week event the Hour of Code. This year's effort was in cooperation with Genius Lab and saw activities Friday at the St. Croix Department of Labor and Turnbull Regional Library Public Computer Centers. Turnbull Library PCC Volunteer Nneka Byron helped a young man create another line of code. UVIdea member and viNGN intern Shakaja Mercer assisted as well.



DEC
15

DEC
17

DEC
21

How to Create Flashcards and Study Guides & Maker Camps

Program for children on how to make study material and a solar oven was held at Sprauve Library PCC (Instructor: Pamela Finley)

Webbing Wednesdays

Children at Turnbull Library Public Computer Center access the library's collection of e-books as part of "Webbing Wednesdays" which lead to "Fun & Fantastic Fridays" at the Library! (Photos: VI Public Libraries Events on Facebook)



How to Use Padlet. com

Program was held at
Sprauve Library PCC
(Instructor: Pamela Finley)

GED FAST Forward

At the V.I. Department of Labor on St. Thomas, 17 clients participated in orientation for the GED FAST Forward program, part of the "VI Workforce System GED PrepConnect" initiative. viNGN is providing volunteer support for those who need computer and program assistance, and we wish all participants the best as they embark on this life transformation – obtaining the General Equivalency Diploma.

Creating Presentations

Tech workshop was held on creating a Black History Month/President's Day PowerPoint presentation at Sprauve Library PCC. (Instructor: Pamela Finley)

DEC
22

JAN
22

FEB
1

FEB
2

FEB
3

Free Training

viNGN sat down with Rotary Club of St. Thomas II RotarACT members last Friday to share free training, our call for PCC volunteers, and the technological career path through local professional certification, the University of the Virgin Islands, and cultivated via the USVI STEAM Academy (VI Source).

E-commerce Advantages and Disadvantages

Program held at Sprauve Library PCC. (Instructor: Pamela Finley)

Child Internet Safety

Addelita Cancryn School called an emergency meeting on Child Internet Safety and school child pornography ring via social media and smartphones.

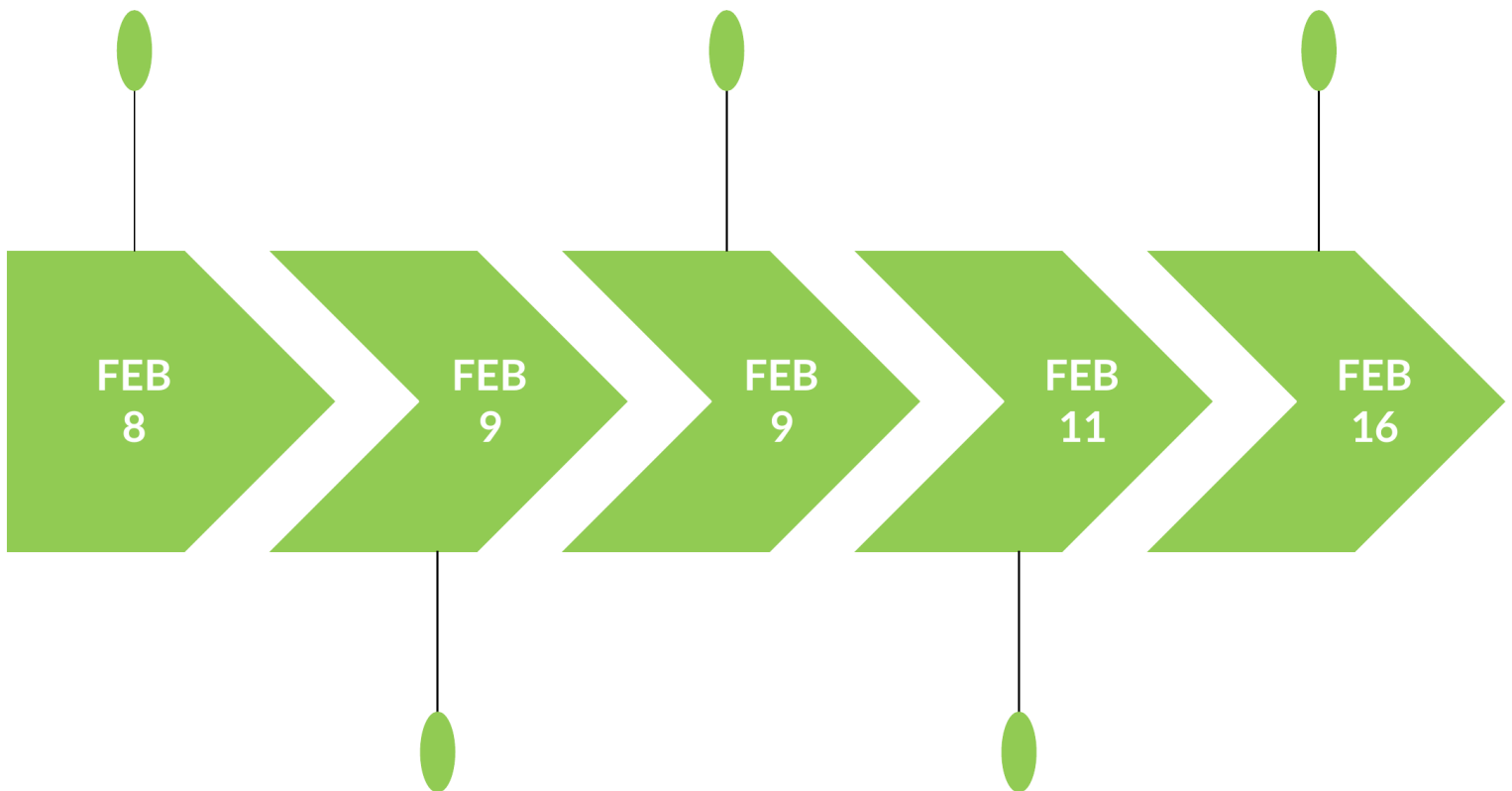
Coordinator: ACS Principal Lisa Hassel-Forde

Selling on Amazon or Ebay

Program was held at Sprauve Library PCC. (Instructor: Pamela Finley)

Setting up Square Accounts

Program was held at Sprauve Library PCC. (Instructor: Pamela Finley)



Calvary Christian Academy Parent Teacher Support Group

Calvary Christian Academy held an informational session with viNGN employees Anita Davis and Yvonne Fenton .

Coordinator: Caroline Simon, CCA PTSG

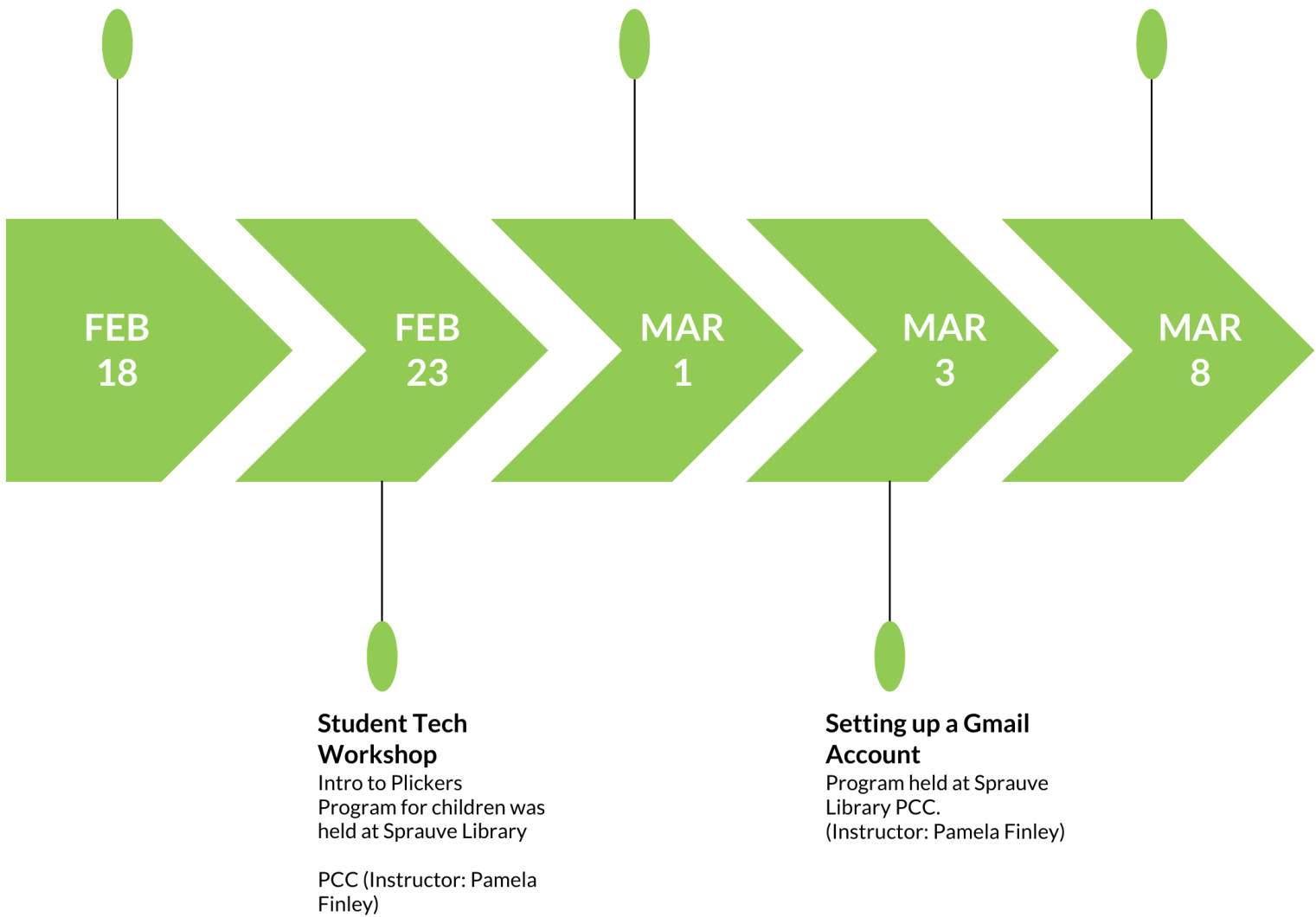
Setting up Paypal Accounts

Program was held at Sprauve Library PCC (Instructor: Pamela Finley)

Bill Pay by Phone or Online
Program was held at Sprauve Library PCC.
(Instructor: Pamela Finley)

Using Google
Program was held at Sprauve Library PCC.
(Instructor: Pamela Finley)

Using Google Docs
Program was held at Sprauve Library PCC. (Instructor: Pamela Finley)



PCC Visuals



Join us at the St. Andrew's Church PCC

Located at #50 First Avenue, End of Ninth Street, St. Thomas

THUR
OCT 22
3 to 6 p.m.

viNGN seeks the community's support in helping to bridge the Digital Divide in the Territory!

Technological skills and educational training will be provided for individuals of all ages at our 33 PCCs in the Territory. Basic computing skills have become critical in many life applications. We will facilitate trainings to assist in online courses, daily work functions, virtual communication with loved ones, and Internet-based financial, health and social resource management.

- ! **Hour of Code**
- ! **Digital Literacy fun and info for the entire family**
- ! **Absolute Beginners Computer Lab**
- ! **Cyber-Security for Children**
- ! **Find Volunteer Opportunities**
- ! **Meet the viNGN Team**
- ! **DOE STEM Director Dr. Dora Cerge**

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www.vlngn.com

(340) 715-8581
ext. 2244 Or ext. 2239
340 715-8582



How will you become a better You?

!magine

A Better Virgin Islands Starts with YOU! viNGN challenges you to imagine the unlimited opportunities through utilizing the FIRST and ONLY 100% Fiber-Optic Network.

What would YOU create?
What can YOU explore?
What can YOU change?

D!scover

You can discover all the things you imagined at one of viNGN's 33 FREE Public Computer Centers around the Virgin Islands Territory.

Learn about your opportunities in online classes, training, and certifications while you explore all things technology.

!nspire

You can join the Technological Revolution:

Apply your acquired skills and training with a new idea!

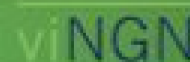
Adopt a PCC!

Volunteer to share your passion at a PCC!

Share your Technological Testimony and more!



Start today by learning more about viNGN and our PCCs. Visit our website and keep up with us on social media!



www.vingn.com



ST. CROIX
(340) 713-8581
Fax: (340) 713-7202
2179 King Cross ST, STE 3
Christiansted, VI 00820-4808

ST. THOMAS
(340) 715- 8581
Fax: (340) 715-8582
9015 Havensight Shopping Ctr Ste 7
St. Thomas, VI 00802-2601

Public Computer Center

PCC!

LAUNCH

Join us at the
St. Andrew's Church PCC

THUR OCT 22
3 to 6 p.m.

viNGN

- ! **Hour of Code**
- ! **Digital Literacy fun and info for the entire family**
- ! **Absolute Beginners Computer Lab**
- ! **Cyber-Security for Children**
- ! **Find Volunteer Opportunities**
- ! **Meet the viNGN Team**
- ! **DOE STEM Director Dr. Dora Cerge**

Located at #50 First Avenue,
End of Ninth Street, St. Thomas

☎ (340) 715-8581 ext. 2244 Or ext. 2239

Public Computer Center

PCC!

Elaine Sprauve Library

viNGN

FREE Wi-Fi AND DESKTOP OR LAPTOP USE!



2015
COMPUTER
LAB EVENTS

NOVEMBER

TUES 10. Assistance Day

THUR 12. Kahoot for Teachers

TUES 17. Build!!! Lego Virtual Site

THUR 19. Powerpoint Workshop

FRI 20. Maker Camps: CD Hovercrafts

TUES 24. Random Name/Word Picker

! **Day for Children**

LOCATED AT
298 Estate Enighed, Cruz Bay, St. John

DECEMBER

TUES 1. Windows Movie Maker

THUR 3. Build Your Own App

FRI 4. Maker Camps: Alka Seltzer Rockets

TUES 8. Assistance Day

THUR 10. Tinyurl.com

TUES 15. Good Reads

THURS 17. Create flash card/study guides

FRI 18. Maker Camps: Solar Oven

TUES 22. Padlet.com

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(340) 776-6359

Public Computer Center

PCC!

LAUNCH

ST. ANDREW'S CHURCH PCC

AGENDA

3:00 PM

3:10 PM

4:00 PM

4:05 PM

4:20 PM

4:30 PM

5:00 PM

Welcome
viNGN staff

Hour of Code Session
Use blocks of computer code to achieve goals
Completing the course will earn a certificate

Mistress of Ceremonies Anita Davis
viNGN Community Program Manager

Message from Pastor Lenroy Cabey
Alda Jacobs, St. Andrew's PCC staff

Dr. Dora Surge
USVI DOE STEM Director

Watch Out for Cyber-Spooks
Avoiding dangers on the Internet

PCC Announcements
Absolute Beginners Computer Lab
PCC adoption

5 points to Inspire @ Your PCC
Assist
Coach
Teach
Connect
Adopt

viNGN

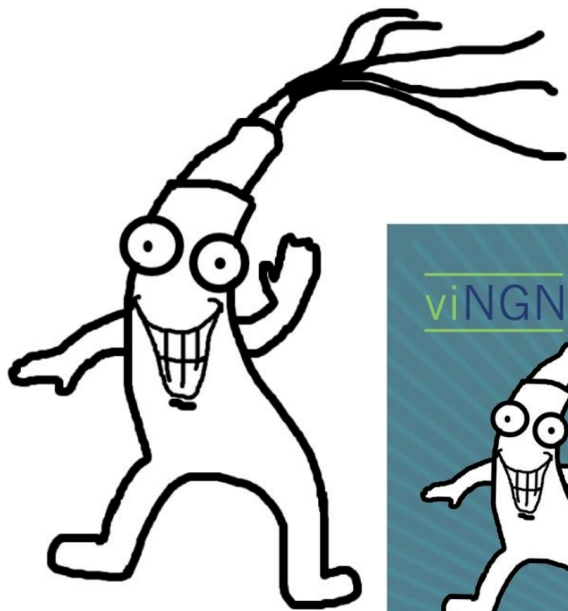
SIGN UP

Assist
Coach
Teach
Connect
Adopt



!nspire@
yourPCC

VIRGIN ISLANDS NEXT GENERATION NETWORK



FIBER FREDDY ACTIVITY SHEET

viNGN



Fiber Freddy is here to tell you about the benefits of having viNGN's 100% all fiber-optic network! That means he is turbo-charged and his slender body can carry as much as 1GB of speed into your community.

He carries information at the speed of light!

Fiber Freddy is part of the USVI Technological Revolution, helping to bridge the digital divide by making viNGN's 33 FREE Public Computer Centers possible.

Draw your best version of Fiber Freddy and submit a photo to us so we can collect and share your creations! Then visit a PCC near you to "Imagine @Your PCC".

SHOW US your #FiberFreddy drawing and **FOLLOW** @viNextGen to keep up with #FiberFreddy!



FIBER FACTS: What makes us fast!

We can now communicate with fiber optic cables. They quickly carry information between two places using all light-based technology. See a fiber optic cable below!



TECH FUN: WORD SEARCH

BANDWIDTH
BROADBAND
EMAIL
FIBER
GIGABIT
INTERNET
KEYBOARD
LAPTOP
MEGABIT
MONITOR
MOUSE
NETWORK
PRINTER
SOFTWARE
VINGN

M	L	H	U	U	E	K	I	T	P	F	K	M	F	K
O	F	T	D	B	O	T	Q	R	N	I	L	I	P	C
N	V	D	K	Z	C	S	I	P	D	B	B	I	G	S
I	H	I	F	F	E	N	O	R	W	E	W	P	K	H
T	E	W	W	D	T	W	A	F	F	R	A	B	S	T
O	K	D	T	E	N	O	I	N	T	E	R	N	E	T
R	R	N	R	I	B	A	P	K	C	W	C	J	N	Y
H	O	A	X	Y	B	O	B	T	I	B	A	G	E	M
M	W	B	E	M	T	A	E	D	N	U	O	R	G	L
P	T	K	S	P	M	T	G	M	A	P	R	E	E	L
K	E	K	A	O	M	C	B	I	A	O	I	S	U	Z
O	N	L	U	V	I	N	G	N	G	I	R	W	X	I
V	O	S	U	Z	E	A	B	F	L	J	L	B	W	R
S	E	V	P	F	D	T	T	K	U	G	C	C	C	R
Z	B	H	X	E	J	E	B	L	M	E	N	B	W	M

To learn more about us and to find a PCC near you,
visit  www.vingn.com

ST. CROIX (340) 713-8581 Fax: (340) 713-7202 2179 King Cross ST STE 3 Christiansted, VI 00820-4808	ST. THOMAS (340) 715- 8581 Fax: (340) 715-8582 9015 Havensight Shopping Ctr Ste 7 St. Thomas, VI 00802-2601
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Visit or Volunteer at one of viNGN's
Public Computer Centers as few as 2
hours a week!

ST. CROIX

VI Department of Labor
Walter L.M. Hodge Community Center
Louis E. Brown Villas Community Center
Aureo Diaz Housing Community Center
Richmond Senior Center
Florence Williams Library
Regional Library for the Blind and Disabled
Athalie M. Petersen Library
Boys and Girls Club Christiansted
Boys and Girls Club Fredriksted
St. Patrick's School
David C. Canegata Recreation Center
Mon Bijou Housing Community
Seventh Day Adventists Central Church

ST. JOHN

Elaine I. Sprauve Library
Adrian Center

ST. THOMAS

VI Resource Center for the Disabled
VI Department of Labor
Charles W. Turnbull Library
St. Andrew's Episcopal Church
Long Path/Garden Street Community Ctr.
Lovenlund Community Center
Winston Raymo Recreation Center
Wesley Methodist Church
Contant Knolls Community Center
Kirwin Terrace Community Center
Police Athletic League
Boys and Girls Club
Seventh Day Adventists City Church
Lucinda Millin Homes
Strive Center
Seventh Day Adventists
Philadelphia Church
Bovoni Community Center

Learn more about our PCCs and keep up with viNGN news today.

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(340) 715-8581
ext. 2244 or ext. 2239

340 -715-8582



viNGN Public Computer Center

Elaine Sprauve Library

2016 COMPUTER LAB EVENTS

Classes are held from
2:15 p.m - 3:30 p.m

FREE Wi-Fi AND DESKTOP OR LAPTOP USE!

LOCATED AT # 298 Estate Enighed, Cruz Bay, St. John

FEBRUARY

- TUES** 02. E-commerce..... Advantages & Disadvantages of using E-commerce
- WED !** 03. Student's Tech Workshop:
Creating a Black History / President's Day Powerpoint Presentation
- THUR** 04. Purchasing on Amazon.com & E-Bay
- TUES** 09. Selling on Amazon or Ebay
- THUR** 11. Setting Up Paypal Accounts
- TUES** 16. Setting Up Square Accounts
- THUR** 18. Bill Pay by Phone or Online
- TUES !** 23. Student's Tech Workshop: Introduction to Plickers

! Days for Children

MARCH

- TUES** 01. Using Google
- THUR** 03. Setting Up a Gmail Account
- TUES** 08. Using Google Docs
- THUR** 10. Creating a google forms
- TUES** 15. Google Drive
- THUR !** 17. Student's Tech Workshop:
Using Videolicious to create a VI History Slideshow
- TUES** 22. Creating Easter Greeting Cards

**To sign up
please email
pfinley@vingn.com**



@viNextGen



www.vingn.com



(340) 776-6359

HUMAN RESOURCES (HR)

HUMAN RESOURCES ACCOMPLISHMENTS

TWO NEW POLICIES/BENEFITS

(Added October 1, 2015)

- **PAID HOLIDAYS UPDATED** - Now includes **4 Personal Floating Holidays annually** (or 32 hours) starting on January 1. Effective today, we are allowing one Personal Floating Holiday (8 hours) to use before the end of 2015.
- **MATERNITY AND PARENTAL LEAVE** - Allows for paid maternity leave of newborn and paid leave for adoption. Also includes employees who are spouses or the significant other of the person giving birth or adopting, and who have been employed full-time for one year are considered eligible for Parental leave benefits under this policy, regardless of family status or gender.
 - New Performance Review Process for Supervisors and Employees - in Progress to be completed March 2016
 - Quotes for Retirement Plans & Discussions in Progress
 - Quotes for HRIS System, Discussions & Demos in Progress
 - New Compliance Trainings to take place in 1st Quarter 2016
 - Workplace & Sexual Harassment Training

Health Insurance Bidding for 2016 Renewal completed in December 2015.

Renewal in progress with broker for UHC for January 2016. There is a Savings cost to viNGN for the overall plan which previously was Medical, Dental and Life Insurance.

- o We have added benefit of Vision coverage as well for the employees and their dependents starting in January 2016.

EMPLOYEE HEADCOUNT			
	STX	STT	TOTAL
TOTAL HEADCOUNT	14	21	35

CURRENT OPENINGS			
JOB TITLE	STX	STT	STATUS
Community Technology Education Program & Wellness Manager		1	Interviews in Progress
Network Engineer		1	Sourcing

POSITIONS FILLED (Under Dr. Coverdale as CEO)		
JOB TITLE	STATUS	ISLAND
Controller	Replacement	STX
Network Technician	Addition	STT
Field Technician (2)	Addition	STT
Insular PCC Site Manager(St. John)/School Technology Program Coordinator	Addition	STT/STJ
VP, Employee Affairs & Development	Replacement	STT
Creative Associate	Addition	STT
Executive Assistant to the CEO/Marketing Associate	Addition	STT
SVP, Community & Employee Relations	Addition	STT
Customer Relationship Manager	Addition	STT
Field Technician	Addition	STX
Compliance Auditor/Property Manager	Addition	STT

Personal Development Program (PDP)

The PDP Program is specifically for the professional development and overall wellness of viNGN employees.

- Employee Events
- Employee of the Month and Year

Starting
July 1st

Virgin Islands
Next Generation Network
Personal Development Program

Be on the lookout for daily messages,
and special monthly and quarterly events.

Investing in your
overall wellness
and professional
goals.

We want
to hear
your ideas!

viNGN

Mindful Mondays	Techie Tuesdays	Wellness Wednesdays	Thoughtful Thursdays	Friday Fun Days
				

We encourage the willing and conscious
participation of all employees.

**A message
from your** Sr. VP of Community & Employee Relations



Contact

Tel. 340-715-8581

St. Thomas

9015 Havensight Shopping Ctr Ste 7
St. Thomas, VI 00802 – 2601

St. Croix

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